



200 Smith Lane
Jackson TN 38301

Date: 07/18/08

To: Donna Pearson Chadwick

Re: TOSHA 30 Hour Course

Donna,

I just wanted to drop you a brief note to let you know how much I enjoyed attending the 30 hour TOSHA general industry course conducted at your Jackson training facility last week. It was very refreshing to attend a course like the one you offered, knowing I walked away with "useful" information and direction that can help our operations continue improving on safety. So many times you feel like you didn't gain anything versus the time spent attending, but not so in this case. Our entire class remained engaged both in the topics covered and in discussions with the speaker(s) for the full three days. You and your staff did a great job and I can without hesitation recommend this course to others with a similar need in business and industry.

Best Regards,

Andy Deakins
Director, HR and Safety